

Managed IT Services & Solutions for Schools





Managed IT Services From Aux IT Solutions

Aux IT Solutions provides outstanding levels of support to school staff and pupils, ensuring confidence in IT systems.

We have the in-depth knowledge and experience in Educational IT to promise smooth day-to-day working and the technical expertise to drive the development of key infrastructure.

Our managed service guarantees systems are well maintained and proactively improved in line with the school's objectives and our expert consultancy makes sure the school is both advised and ready for future proofing requirements.

Our aim is for all users to feel assured that IT will work alongside them to improve teaching, learning and school operations and that high-level expertise can be delivered within a value for money solution.



Key Features

- Complete management and development of all ICT Infrastructure
- Support of all onsite ICT devices
- Simple to use problem logging
- Fast response, diagnosis and resolution to problems
- Coverage 52 weeks per year
- Contactable 7 days per week
- 24/7 monitoring of systems
- Early morning green light checks
- Expert educational IT consultancy

- Backup, restore and disaster recovery
- Focus on IT security and GDPR
- Deal with third parties on your behalf
- Regular technician visits
- Best value procurement







School Specific Service

We are a specific service, no shared priorities, with over a decade of experience specifically in education. We understand how schools work and how best to support them.



No Clock Watching

We don't just down tools when time is up. The service is flexible and we believe in supporting the customer rather than hard limits on hours. If there's a busy week, trust we are there to help.



One Cost Solution

There are no project charges or hidden additional fees. One price for full IT coverage, just as an internal team would work. The service covers improvements, maintenance and rollouts within the SLA.



Always There

We pride ourselves on being a friendly customer focused service, working as a trusted partner towards the school's objectives. Contactable 7 days a week – for anything you remember for Monday.



Benefits

- Increased confidence in IT systems
- Increased trust in IT within lessons
- Outstanding support to users
- High level expertise at a low cost

- Transform IT with a bespoke solution
- Working as a trusted school partner



A Bespoke Solution



Every school is different, which is why we believe in a customised approach for each establishment.

Our service is tailored to the customer, promising a flexible support model and an above and beyond customer experience. We work to optimise the way you use IT, identifying any issues you may be facing and developing a custom solution.

Our managed IT service can provide full IT responsibility or assist existing IT staff with our resources and additional expertise. We will design and implement a system that supports learning goals and modern teaching, rather than a one size fits all method.

Our vision is to always deliver outstanding service to users, guarantee peace of mind regarding security and safeguarding, and develop systems that enable innovative teaching and belief in IT.

Please contact us to learn more how we could improve your IT and deliver confidence to users.

Services & Expertise

We are experts in a range of technologies and their application in a school environment.

- Networking and Server Infrastructure
- Wireless Solutions
- Microsoft & Apple Environments
- Cloud Solutions Office 365 & Google Apps
- Proactive IT Security
- Data Protection & GDPR
- iPads & Tablet Solutions
- Desktops & Laptop Repair

- Audio Visual Solutions
- Printing Services
- Backup and Disaster Recovery
- Best Value Procurement

and more...